

# Tiny Brackney

Nail Technician

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Albuquerque, NM 87106

## Education

### High School Diploma at Highland High School, NM

Aug 2017 - May 2021

I have learned how to study for and take tests, how to do research, and how to write papers.

## Links

[linkedin.com/in/tinybrackney](https://www.linkedin.com/in/tinybrackney)

## Skills

Manicures

Pedicures

Nail art

Acrylic nails

Gel nails

Silk wrap

## Languages

English

Japanese

## Hobbies

Manicures

Pedicures

Nail Art

## Profile

As a Nail Technician, I have over 1 year of experience in the industry. I am passionate about nails and take pride in providing high-quality services to my clients. I am experienced in performing a variety of nail treatments, including manicures, pedicures, gel polish application, and acrylic extensions. In addition to being skilled in technical aspects of the job, I also possess excellent customer service skills and work well under pressure. I am reliable and punctual, with a strong focus on ensuring that my clients are satisfied with their experience at my salon.

## Employment History

### Lead Nail Technician at Ooh La La Nails, NM

Apr 2022 - Present

- Led a team of 4 nail technicians in providing manicures, pedicures, and other nail treatments to clients.
- Trained 2 new employees in the proper techniques for performing various nail treatments.
- Increased service revenue by 20% through effective upselling and marketing strategies.
- Implemented a new booking system that decreased missed appointments by 15%.
- Developed a loyal clientele base of over 100 regular customers.
- Received positive feedback from 97% of survey respondents regarding satisfaction with services received.

### Nail Technician at The Nail Bar, NM

Jul 2021 - Feb 2022

- Trained new nail technicians in proper sanitation and safety procedures.
- Monitored inventory and restocked supplies as needed.
- Demonstrated exceptional customer service skills by consistently providing high-quality nails services.
- Upheld the highest standards of cleanliness and sterilization in the salon.
- Managed scheduling for a team of 5+ nail technicians.
- Achieved 100% client satisfaction rating.

## Certificates

### Certified Nail Technician (CNT)

Mar 2021

### Certified Professional in Nail Technology (CPNT)

Nov 2019

## Memberships

The National Association of Barber Boards of America

The National Cosmetology Association