

Jami Tautolo

Network Administrator

Profile

I have over 5 years of experience as a network administrator. In this time, I have gained a deep understanding of how to maintain and troubleshoot networks. I am highly skilled in managing routers, switches, and other networking equipment. I have also developed strong problem-solving skills that come in handy when dealing with complex issues. Above all, I pride myself on being able to provide excellent customer service.

Employment History

Network Administrator at AT&T, NV

Apr 2022 - Present

- Successfully installed and configured new networking hardware for the company's expanding office, resulting in increased efficiency and productivity.
- Created a secure network infrastructure that prevented data breaches and protected sensitive information.
- Designed a cost-effective WAN solution that saved the company thousands of dollars per year in telecommunications costs.
- Successfully implemented VoIP solutions that improved communication both internally and with clients.
- Managed all aspects of network administration, including user accounts, permissions, security settings, etc.

Network Administrator II at Sprint, NV

Sep 2017 - Feb 2022

- Led the implementation of a new network architecture that improved performance by 25%.
- Implemented security measures that prevented 100% of attempted data breaches.
- Resolved 100% of help desk tickets within 24 hours.
- Trained junior staff on best practices for networking and troubleshooting.
- Wrote documentation for all procedures related to networking and system administration.

Education

Associate of Science in Network Administration at University of Nevada, Reno

Sep 2012 - May 2017

I've learned how to design, implement, and administer networks using industry-standard protocols and technologies.

Certificates

Cisco Certified Network Associate (CCNA)

Feb 2021

CompTIA Network+

Apr 2019

Details

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Links

[linkedin.com/in/jamitautolo](https://www.linkedin.com/in/jamitautolo)

Skills

Cisco

Juniper

F5 Networks

Check Point

Palo Alto Networks

Fortinet

Languages

English

Arabic

Hobbies

Organizing and cleaning

Listening to music

Watching movies