

Zane Manda

Network
administrator

Details

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(149) 576-1376

6478 Cherry St, Wilmington, DE 19804

Profile

I have over 5 years of experience as a network administrator. I am responsible for the installation, configuration, and maintenance of networking equipment. I have experience with routers, switches, firewalls, and wireless networks. I am also familiar with multiple operating systems such as Windows Server, Linux server, and Cisco IOS. In addition to my technical skills, I also possess excellent customer service skills.

Employment History

Network Administrator at Blue Cross Blue Shield of Delaware, DE

May 2022 - Present

- Led the implementation of a new network infrastructure that improved performance by 25% and reduced costs by 15%.
- Implemented a new monitoring system that identified and resolved potential issues before they caused disruptions.
- Configured routers, switches, firewalls, and other networking equipment to optimize resources and improve security.
- Trained junior staff on best practices for managing networks.
- Documented procedures for troubleshooting common networking issues.

Network Engineer at ChristianaCare, DE

Jul 2017 - Apr 2022

- Led the design and implementation of a new network infrastructure for a major healthcare organization, resulting in increased uptime by 15%.
- Implemented various security measures which led to a decrease in data breaches by 20%.
- Successfully migrated an enterprise-level organization from on-premises to cloud computing, saving the company \$1 million annually in operating costs.
- Decreased average ticket resolution time by 25% through process improvements and automation scripting.
- Worked with vendors and other teams to upgrade outdated hardware and software across the network, improving performance by 30%.

Education

Associate of Science in Network Administration at Wilmington University, DE

Aug 2013 - May 2017

I've learned how to manage and administer a computer network.

Links

[linkedin.com/in/zanemanda](https://www.linkedin.com/in/zanemanda)