Missy Usina

Network Administrator

Profile

Over five years of experience as a Network Administrator. Proven ability to maintain and troubleshoot network infrastructure, including routers, switches, firewalls, and wireless access points. Skilled in identifying and resolving complex technical issues. Excellent communication skills with the ability to work effectively with all levels of management and staff.

Employment History

Network Administrator at AT&T, MO

Jun 2022 - Present

- Led the installation of a new network for a company with 500 employees. The project was completed on time and under budget.
- Implemented a new security protocol that increased network security by 98%.
- Negotiated with vendors to get discounts on hardware and software purchases, saving the company tens of thousands of dollars per year.

Network Administrator II at Comcast, MO

Sep 2017 - May 2022

- Successfully implemented a new network for the company, which resulted in increased efficiency and productivity.
- Successfully installed and configured multiple servers, routers, switches, and other networking equipment.
- Created and maintained documentation for all networks under their purview.
- Troubleshot various networking issues as they arose, often finding creative solutions to difficult problems.
- Provided training to new staff on how to use the company's network infrastructure.

Education

Associate of Science in Network Administration at Missouri State University

Aug 2013 - May 2017

Some skills I've learned are configuring routers and switches, administering servers, and troubleshooting networking issues.

Certificates

Cisco Certified Network Associate (CCNA) Sep 2020 CompTIA Network+

Feb 2019

Memberships

Institute of Electrical and Electronics Engineers (IEEE) Association for Computing Machinery (ACM)

Details

missy.usina@gmail.com (530) 407-5967 1234 Elm Street, Saint Louis, MO 10001

Links

linkedin.com/in/missyusina

Skills

Cisco

Juniper

F5 Networks

Check Point

Palo Alto Networks

Fortinet

Languages

English

Spanish

Hobbies

Organizing and managing computer networks

Designing and implementing network security measures

Troubleshooting network problems