

# Natasia Pfender

Network Analyst

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## Education

### Bachelor of Science in Networking and Communications at University of Minnesota

Aug 2013 - May 2017

I've learned how to design, implement, and manage networks and communications systems.

## Links

[linkedin.com/in/natasiapfender](https://www.linkedin.com/in/natasiapfender)

## Skills

Cisco

Juniper

F5 Networks

Check Point

Palo Alto Networks

Fortinet

## Languages

English

Japanese

## Profile

I am a Network Analyst with over 5 years of experience. I have worked in a variety of industries and have gained extensive knowledge in network administration, analysis, design, and implementation. I possess excellent problem-solving skills and have a proven track record in troubleshooting complex network issues. In addition, I have strong interpersonal and communication skills which allow me to effectively collaborate with team members as well as customers/clients.

## Employment History

### Network Analyst at Blue Cross Blue Shield of Minnesota, MN

Apr 2022 - Present

- Successfully installed and configured a new network for the company, which increased productivity by 30%.
- Successfully implemented a VoIP system for the company, which saved \$5,000 per month in phone costs.
- Successfully designed and implemented a wireless network for the company, which improved employee mobility and satisfaction.
- Successfully troubleshooted and resolved various networking issues for employees, increasing their satisfaction with the IT department by 20%.
- Created documentation detailing all aspects of the networks under my purview, making it easier for other analysts to maintain them going forward.

### Network Engineer at Medica, MN

Aug 2017 - Mar 2022

- Led a team of 5 network engineers in designing and implementing a new data center network for a major financial institution, resulting in increased capacity and improved performance.
- Implemented MPLS VPNs for 3 different enterprise customers, reducing WAN costs by 30%.
- Architected and implemented an SD-WAN solution for a large retail customer with 100+ locations, improving reliability and bandwidth while reducing costs by 50%.
- Designed and deployed VoIP solutions for 2 medium-sized businesses, increasing call quality and decreasing monthly telecommunications expenses by 25% each.
- Consolidated 4 small branch office networks into 1 central location using VLANs and OSPF routing, saving the company \$5k per month in leased line fees.

## Certificates

### Certified Network Analyst (CNA)

Mar 2021

### Certified Wireless Network Analyst (CWNA)

Jul 2019