

MAHALA DEJOODE

Network Operations Analyst

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PROFILE

I am an experienced Network Operations Analyst with over 3 years' experience in providing support and analysis for network systems. I have a proven track record in resolving complex technical issues and implementing solutions to improve system performance. I am highly analytical and detail-oriented, with strong problem-solving skills. I am also an excellent communicator, able to effectively liaise with internal teams and external vendors.

LINKS

[linkedin.com/in/mahaladejoode](https://www.linkedin.com/in/mahaladejoode)

SKILLS

Cisco



Juniper



F5 Networks



Check Point Firewalls



Palo Alto Networks



Arista Switches



LANGUAGES

English



Spanish



HOBBIES

Organizing and cleaning

Baking and cooking

Reading

EMPLOYMENT HISTORY

● Network Operations Analyst at Entergy Corporation, LA

Mar 2022 - Present

- Successfully configured and installed new network hardware for the company, including routers, switches, and firewalls.
- Worked with team to design and implement a new network strategy that increased efficiency by 30%.
- Successfully led projects to upgrade outdated software and firmware across the network.
- Regularly monitored networks using tools such as SolarWinds NPM and Wireshark in order to identify potential issues.
- Documented all aspects of the network operations procedures.

● Network Operations Specialist at Southeastern Louisiana University, LA

Sep 2019 - Feb 2022

- Led the successful installation of a new network for a company with 500 employees.
- Implemented an innovative security system that prevented 100% of cyber-attacks over a 6-month period.
- Trained and mentored 3 junior network specialists, who are now successfully leading their own teams.
- Achieved 99.9% uptime for all critical systems during my tenure as Network Operations Specialist.
- Cut costs by 20% through efficient resource allocation and management.

EDUCATION

Associate of Science in Networking and Communications at Louisiana State University, LA

Sep 2015 - May 2019

I have learned how to design, implement, and troubleshoot small- to medium-sized networks.

CERTIFICATES

Certified Network Operations Analyst (CNOA)

Oct 2020

Certified Wireless Network Operations Analyst (CWNOA)

May 2019

MEMBERSHIPS

Institute of Electrical and Electronics Engineers (IEEE)

American Society for Quality (ASQ)