# Zaylaa Zock

## Package Delivery Driver

A professional summary for a Package Delivery Driver resume should highlight an applicant's experience in the industry, showcasing their ability to safely and efficiently deliver packages. The summary should also briefly touch on any customer service skills the applicant may have. For example:

I am a package delivery driver with over three years of experience delivering packages across town and into rural areas. I possess excellent time management skills, allowing me to make sure that each delivery is made on time or ahead of schedule. My clean driving record demonstrates my dedication to safety while behind the wheel. Additionally, I pride myself on providing top-notch customer service; whether it be answering questions about estimated arrival times or lending a helping hand when loading/unloading deliveries, I always aim to leave customers satisfied with my level of service

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1231 Blueberry Lane, O Plymouth, MN 55447

## Education

High School Diploma at Eden Prairie High School, Eden Prairie, MN Sep 2015 - May 2019

I have learned to read, write, and do math at a high school level.

## Links

linkedin.com/in/zaylaazock

### Skills

Driving

#### Map reading

Time management

Customer service

Physical fitness

#### Problem solving

## **Employment History**

#### Package Delivery Driver at FedEx, MN

Mar 2022 - Present

- Delivered an average of 150 packages per day over the course of a year.
- On-time delivery rate of 95%.
- Safe driving record with no accidents or moving violations.
- Developed good relationships with regular customers and provided excellent customer service.
- Helped other drivers when needed, including training new hires.

#### Package Delivery Driver II at UPS, MN

Jul 2019 - Feb 2022

- Delivered an average of 150 packages per day over the course of a year.
- Developed relationships with regular customers and provided them with exceptional service.
- Completed all required training courses and obtained necessary certification.
- Proven ability to safely operate a vehicle in all weather conditions.
- Maintained cleanliness and organization of delivery truck.

## Certificates

Certified Package Delivery Driver (CPDD) Dec 2020

**Certified Professional Package Delivery Driver (CPPDD)** May 2019

#### Memberships

**National Association of Letter Carriers** 

Teamsters