## **Dorsie Hankle**

Project Manager I

#### **Profile**

I am an experienced project manager with over 5 years of experience in the industry. I have successfully managed projects from start to finish, on time and within budget. I am a motivated individual who is able to work well under pressure and meet deadlines. I have excellent communication skills and am able to effectively manage teams of people.

## **Employment History**

#### Project Manager I at Entergy Arkansas, Inc., AR

Apr 2022 - Present

- Led a team of 5 project managers and 15 analysts in developing a \$2.5 million budget for the upcoming fiscal year.
- Successfully launched 10 new products, on time and within budget.
- Trained 3 new Project Manager I's in company processes and procedures.
- Implemented 2 process improvement initiatives that increased efficiency by 25%.
- Wrote SOP's for 4 departmental processes.

# Project Manager II at Arkansas Electric Cooperative Corporation, AR Jul 2017 - Mar 2022

- Led a team of 5 project managers and 10 analysts in planning, designing, and implementing a new \$2 million customer relationship management system.
- Defined project requirements, goals, deliverables, budget, and timelines for a web development project with 20 stakeholders.
- Chaired weekly status meetings with cross-functional teams of up to 15 people to track progress against milestones and identify risks/issues requiring escalation.
- Wrote proposals outlining the value proposition of potential projects to senior leadership resulting in 3 out of 4 projects being approved for funding.
- Negotiated contracts with vendors totaling \$1 million annually on behalf of the company while maintaining relationships with key suppliers.

#### **Certificates**

**Certified Project Manager (CPM)** 

Jul 2020

**Certified Associate in Project Management (CAPM)** 

Jan 2019

**498)** 172-6223

• 1600 Pennsylvania Ave, Washington, DC 20500

#### Education

## Bachelor of Science in Project Management at University of Arkansas

Aug 2013 - May 2017

I have learned how to lead and manage projects from start to finish while taking into account various constraints such as time, cost, and scope.

#### Links

linkedin.com/in/dorsiehankle

### **Skills**

Communication
Organization
Planning
Time Management
Budgeting

#### Languages

Risk Assessment

English

Urdu