

# Ota Tiangco

Property Maintenance  
Technician

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📍 25 Imlay St, Wilmington, DE 19801

## EDUCATION

### High School Diploma at Newark High School, Newark, DE

Aug 2014 - May 2019

I have learned how to read, write, and do math.

## LINKS

[linkedin.com/in/otatiangco](https://www.linkedin.com/in/otatiangco)

## SKILLS

Plumbing

Electrical work

Carpentry

Painting and drywall repair

HVAC systems

Appliance installation and repair

## LANGUAGES

English

Bengali

## HOBBIES

Organic gardening

Building/repairing bicycles

Making natural soaps and cosmetics

## PROFILE

I am a Property Maintenance Technician with over 3 years of experience in the industry. I have worked on both commercial and residential properties, and have a strong knowledge of all aspects of property maintenance. I am an experienced handyman, and can handle everything from basic repairs to more complex issues. I take pride in my work, and always aim to provide the best possible service to my clients.

## EMPLOYMENT HISTORY

### ● Property Maintenance Technician at Bob's Home Services, DE

May 2022 - Present

- Maintained a 98% satisfaction rating from tenants for on-time repairs and general upkeep of the property.
- Completed all scheduled maintenance tasks within budget for 3 consecutive years.
- Trained 2 new technicians in company policies and procedures.
- Successfully completed OSHA 10 hour certification course.
- Received "Employee of the Month" recognition 4 times in last 12 months.

### ● Assistant Property Maintenance Technician at Joe's Maintenance & Repair, DE

Aug 2019 - Apr 2022

- Assisted in maintaining the property to company standards by completing tasks such as painting, repairs, and cleaning.
- Helped reduce overall costs by finding ways to streamline processes and using cost-effective methods.
- Maintained excellent communication with tenants and addressed all of their concerns in a timely manner.
- Increased tenant satisfaction by planning and executing monthly events for residents.
- Showed initiative by coming up with creative solutions to common problems on the property.

## CERTIFICATES

### Certified Property Maintenance Technician (CPMT)

Sep 2020

### Certified Apartment Maintenance Technician (CAMT)

Jan 2019

## MEMBERSHIPS

National Association of Home Builders

American Institute of Architects