# Starlette Morgridge

**Property Manager** 

#### Profile

A highly experienced property manager with over 5 years experience in the industry. I have a proven track record in managing and developing properties, as well as an excellent understanding of the market. I am also extremely capable in dealing with tenant enquiries and issues, and have superb negotiation skills.

# Employment History

# Property Manager at Blue Ridge Real Estate Management, AL

Mar 2022 - Present

- Negotiated and successfully renewed property insurance policy, resulting in a 20% premium reduction.
- Led the development and implementation of a new preventive maintenance program that reduced repair costs by 15%.
- Developed and oversaw the execution of a \$1.2 million capital improvement plan that included new roofing, HVAC system, and parking lot resurfacing.
- Successfully completed lease negotiations with 5 major tenants, resulting in \$250,000 in additional annual revenue.
- Managed a staff of 12 employees responsible for the day-to-day operations of the property.

# Assistant Property Manager at Shelby County Real Estate Management, AL

Aug 2017 - Feb 2022

- Negotiated and renewed 10 leases with commercial tenants, resulting in \$20,000 in annual revenue.
- Coordinated and oversaw all aspects of a \$1 million dollar renovation project.
- Developed and implemented a new marketing strategy that increased occupancy by 5%.
- Created and managed the annual budget for the property, resulting in a 10% decrease in operating costs.
- Supervised a team of 3 maintenance staff members and successfully resolved all tenant complaints within 24 hours.

# Education

#### High School Diploma at Hoover High School, AL

Aug 2012 - May 2017

I've learned how to study for and take tests, as well as how to do research and write papers.

### **@** Certificates

**Certified Property Manager (CPM)** 

Apr 2021

**Real Estate Broker** 

Aug 2019

#### **Details**

starlette.morgridge@gmail.com

(772) 827-3355

1211 19th Street North, Birmingham, AL 35203

#### Links

<u>linkedin.com/in/starlettemorgridge</u>

#### Skills

**Property Management** 

Real Estate

**Contract Law** 

Leasing

Maintenance and Repair

**Budgeting and Finance** 

#### Languages

English

Urdu

### **Hobbies**

Organizing

Decorating

Crafting