# Arina Gasperoni

# Public Area Attendant

#### **Details**

arina.gasperoni@gmail.com

(284) 298-4383

Spring St, Richmond, VA 23219

## Profile

I have over 1 year of experience as a Public Area Attendant. I am responsible for cleaning and maintaining all public areas in the hotel, including the lobby, restrooms, and elevators. I am also responsible for setting up and breaking down meeting rooms and event spaces. In addition to my cleaning duties, I provide excellent customer service to guests by providing them with information about the hotel and its amenities.

## **Employment History**

### Public Area Attendant at Hyatt Regency Tysons Corner Center, VA

Mar 2022 - Present

- Cleaned and maintained [x number] of public areas each shift.
- Ensured all public areas were stocked with necessary supplies.
- Kept public areas tidy and presentable for guests.
- Responded to guest requests in a timely and efficient manner.
- Monitored public areas for potential safety hazards.

# Public Area Attendant II at The Ritz-Carlton, Tysons Corner, VA

Jul 2021 - Jan 2022

- Cleaned and vacuumed all public areas including lobby, hallways, and restrooms, ensuring that these areas met the hotel's high standards for cleanliness.
- Removed all trash and debris from public areas on a daily basis.
- Restocked all supplies in public areas as needed.
- Monitored public areas for any safety or security concerns and reported these issues to management immediately.
- Assisted guests with any questions or concerns they had in a professional and courteous manner.

#### **Education**

## High School Diploma at George Mason University, VA

Sep 2017 - May 2021

Some skills I've learned are time management, how to study for exams, and how to do research.

Links

linkedin.com/in/arinagasperoni