# **Scarlet Cumber**

**Quality Assurance Engineer** 



**(**516) 188-0846

• 1234 Maple St, New Orleans, LA 70118

#### **EDUCATION**

# Bachelor of Science in Quality Assurance Engineering at University of Minnesota

Sep 2014 - May 2018

Through my studies, I have learned how to develop and implement quality assurance plans, how to audit quality systems, and how to manage projects.

#### LINKS

linkedin.com/in/scarletcumber

# **SKILLS**

Quality Assurance
Testing

Debugging

Documentation

Requirements gathering

**Process improvement** 

# LANGUAGES

**English** 

Hindi

# **HOBBIES**

Listening to music Watching movies Travelling

#### **PROFILE**

I am a Quality Assurance Engineer with over 4 years of experience in the software development industry. I have gained valuable skills and knowledge in various aspects of quality assurance, such as creating test plans, writing test cases, executing tests, and defect management. I am able to work independently as well as part of a team, and have excellent communication skills. My goal is to continue developing my career in quality assurance by providing high-quality testing services that contribute to the success of projects

#### EMPLOYMENT HISTORY

# Quality Assurance Engineer at 3M, MN

Jun 2022 - Present

- Led the development of a new quality assurance system that improved product reliability by 30%.
- Implemented process improvements that reduced manufacturing defects by 45%.
- Trained and mentored 10 junior engineers in quality control methods.
- Authored 5 technical papers on topics related to quality engineering.
- Presented at 3 international conferences on advances in quality management practices.

# Quality Assurance Engineer II at General Mills, MN

Jul 2018 - Apr 2022

- Led the development of 8 new products, ensuring that all quality assurance standards were met.
- Wrote and implemented 12 test plans, which resulted in a decrease in customer complaints by 25%.
- Trained 4 new employees on proper quality assurance procedures.
- Created a new system for tracking defects, which decreased the time to fix them by 50%.
- Developed 3 automated testing scripts, resulting in a reduction of manual testing by 30%.

# **CERTIFICATES**

### Certified Software Quality Analyst (CSQA)

Oct 2020

#### **Certified Tester Foundation Level**

Mar 2019

### **MEMBERSHIPS**

American Society for Quality (ASQ)

Institute of Electrical and Electronics Engineers (IEEE)