

Tacia Yeboah

Quality Assurance Manager

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📍 675 S Main St, Mt Angel, OR 97362

Education

Bachelor of Science in Quality Assurance at Oregon State University

Aug 2012 - May 2017

I've learned how to develop and test software to ensure it meets customer expectations.

Links

[linkedin.com/in/taciayeboah](https://www.linkedin.com/in/taciayeboah)

Skills

Quality assurance

Testing

Management

Process improvement

Documentation

Communication

Languages

English

Arabic

Hobbies

Organizing
Crafting
Reading

Profile

I am a Quality Assurance Manager with over 5 years of experience in the software development industry. I have a proven track record of leading and managing quality assurance teams to ensure delivery of high-quality products. I am experienced in all aspects of software testing, from planning and designing test cases to executing tests and reporting results. I also have strong problem-solving skills that enable me to quickly identify and resolve defects. My goal is to continue working as a Quality Assurance Manager so that I can contribute my knowledge and expertise to help organizations deliver high-quality products

Employment History

Quality Assurance Manager at Nike, OR

Jun 2022 - Present

- Led a team of 12 quality assurance analysts in developing and implementing test plans for new software releases.
- Wrote and executed manual test cases for web-based applications.
- Reported bugs and tracked issues using JIRA.
- Conducted regression testing after each software release to ensure that no new bugs were introduced.

Quality Assurance Engineer at Columbia Sportswear, OR

Jul 2017 - Apr 2022

- Successfully completed development and implementation of quality assurance procedures.
- Successfully reduced customer complaints by 35%.
- Successfully increased product reliability by 25%.
- Developed and implemented new testing methods which saved the company \$15,000 per year.
- Authored 5 technical papers on Quality Assurance topics.

Certificates

Certified Software Quality Analyst (CSQA)

Jan 2021

Certified Tester Foundation Level

Aug 2019

Memberships

American Society for Quality (ASQ)

International Organization for Standardization (ISO)