

# Rocsi Pari

## Quality Control Engineer

I am a Quality Control Engineer with over 3 years of experience in the industry. I have worked on various projects and have gained extensive knowledge of quality control procedures. I am an expert in using different tools and techniques to ensure that products meet quality standards. I am also experienced in conducting audits and investigating complaints. I have excellent problem-solving skills and can work independently as well as part of a team.

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675 Main Street, New Britain, CT   
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### Education

#### Bachelor of Science in Quality Control Engineering at University of Connecticut

Sep 2014 - May 2019

I have learned how to control the quality of products using engineering techniques.

### Links

[linkedin.com/in/rocsipari](https://www.linkedin.com/in/rocsipari)

### Skills

Quality Control



Quality Assurance



Testing



Debugging



Documentation



Process Improvement



### Languages

English



Urdu



### Employment History

#### Quality Control Engineer at United Technologies Corporation, CT

May 2022 - Present

- Reduced product defects by 33% through process improvements.
- Developed and implemented a new quality control system that increased efficiency by 25%.
- Trained 5 new QC inspectors on company procedures and standards.
- Led a team of 12 in investigating the root cause of customer complaints and developed corrective actions to prevent reoccurrence.
- Authored 3 SOPs for the QC department which improved communication and clarity amongst employees.

#### Quality Control Engineer II at General Electric, CT

Jul 2019 - Apr 2022

- Implemented a new quality control system that resulted in a 25% reduction in customer complaints.
- Developed and implemented a new training program for quality control inspectors which reduced inspection errors by 15%.
- Led team of 4 QC engineers in developing and implementing new process controls for manufacturing widget X which decreased production defects by 20%.
- Investigated root cause of 5 customer complaints and developed corrective action plan to prevent reoccurrence. All 5 customers subsequently upgraded their orders.
- Authored technical report on findings from investigating 2 supplier non-conformances which led to the suppliers being placed on probationary status.

### Certificates

#### Certified Quality Engineer (CQE)

May 2021

#### Certified Six Sigma Black Belt (CSSBB)

Feb 2020

### Memberships

American Society for Quality (ASQ)

American Society of Mechanical Engineers (ASME)