Hellen Harbertson

Requirements Analyst

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Profile

I am a requirements analyst with over 1 year of experience in the industry. I have worked on projects for clients in various industries, and have gained a strong understanding of what is required to successfully complete these types of project. In addition, I possess excellent communication skills which are essential when working with stakeholders to ensure that their needs are met. My goal is always to deliver high quality work that meets or exceeds the expectations of my clients.

Employment History

Senior Requirements Analyst at GE healthcare, MN
Jun 2022 - Present

- Led a team of 4 analysts in developing requirement specifications for a new $12 million software system.
- Wrote 50% of the requirements documents, which totaled over 200 pages.
- Successfully elicited requirements from more than 100 stakeholders across 5 departments.
- Trained 3 junior analysts on best practices for writing requirements specifications.
- Presented the final Requirements Specification document to the executive board and received sign-off.

Requirements Analyst at 3M, MN
Jul 2021 - Apr 2022

- Led the requirements gathering process for a $1 million project, resulting in a successful outcome.
- Wrote user stories that helped increase customer satisfaction by 15%.
- Gathered and analyzed data to improve product development processes, saving the company $100,000.
- Defined business requirements for a new software system that increased productivity by 25%.
- Trained junior analysts on best practices in Requirements Analysis.

Certificates

Certified Requirements Professional (CRP)
Oct 2020

Certified Business Analysis Professional (CBAP)
Aug 2019

Memberships

Institute of Electrical and Electronics Engineers (IEEE)

International Council on Systems Engineering (INCOSE)

Education

Bachelor of Science in Computer Science at University of Minnesota
Aug 2016 - May 2021

I have learned how to design and implement software solutions to problems, how to use algorithms and data structures to solve problems efficiently, and how to use various programming languages to write software.

Links

linkedin.com/in/hellenharbertson