Mellissa Paire

Sales Associate

<u>mellissa.paire@gmail.com</u>

(644) 307-9276

 2133 Washington St, Hoboken, NJ 07030

EDUCATION

High School Diploma at Bergen Catholic High School, NJ

Sep 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write essays.

LINKS

linkedin.com/in/mellissapaire

SKILLS

Communication

Customer service

Sales

Marketing

Product knowledge

Business acumen

LANGUAGES

English

Spanish

HOBBIES

Organizing Decorating

Crafting

PROFILE

I am a sales associate with over 1 year of experience in the retail industry. I have a proven track record of providing excellent customer service, achieving sales targets and working effectively as part of a team. I am passionate about building relationships with customers and delivering an exceptional shopping experience. I am confident in my ability to contribute to the success of any organisation that I work for.

EMPLOYMENT HISTORY

Sales Associate at Macy's, NJ

Mar 2022 - Present

- Closed an average of 10 sales per shift.
- Exceeded monthly quotas by 20% on average.
- Consistently generated new leads through networking and cold-calling, resulting in a 15% increase in customer base.
- Successfully upsold products and services to customers, leading to a 5% increase in total revenue.
- Built strong relationships with clients, reflected in 95% satisfaction rating on post-sale surveys.
- Demonstrated expert product knowledge which led to increased sales of complementary items.

Sales Associate II at Burlington, NJ

Sep 2021 - Feb 2022

- Achieved quota of \$600,000 in sales for the fiscal year.
- Grew customer base by 10% through effective prospecting and relationship building.
- Exceeded monthly new business goals by an average of 20%.
- Negotiated complex deals with high-level executives.

CERTIFICATES

Salesforce Certified Sales Cloud Consultant Apr 2021

HubSpot Sales Software Certification Jul 2019

MEMBERSHIPS

National Association of Realtors

National Association of Sales Professionals