#### **PROFILE**

I have over 3 years of experience as a Sales Representative. I am excellent at building relationships with customers and closing sales. I have a proven track record of success in achieving targets and meeting deadlines. I am passionate about my work and take pride in providing outstanding customer service.

#### LINKS

linkedin.com/in/charlitaalim

## **SKILLS**

Communication

Interpersonal skills

Presentation skills

Negotiation skills

Closing skills

Prospecting

### **LANGUAGES**

English

Spanish

# **HOBBIES**

Golf

Running

Weight Lifting

#### **EMPLOYMENT HISTORY**

# Sales Representative at J.P. Mascaro & Sons, PA

Mar 2022 - Present

- Exceeded quarterly sales goals by 25%.
- Grew existing client base by 10%.
- Negotiated and closed 5 high-value deals.
- Developed new marketing materials that increased responses by 15%.
- Trained 3 new Sales Representatives, who went on to meet or exceed their quotas.
- Presented at national conference on best practices in sales.

## Sales Associate at Republic Services, PA

Aug 2019 - Feb 2022

- Exceeded monthly sales goals by an average of 20%.
- Consistently ranked in the top 3 Sales Associates for customer satisfaction scores.
- Grew client base by 30% through effective networking and relationship building.
- Negotiated discounts with vendors to save the company \$5,000 over 6 months.
- Designed and implemented a new training program for new hires that decreased onboarding time by 50%.
- Led team of 4 Sales Associates to be the #1 sales team in the company for 3 consecutive quarters.

### **EDUCATION**

### High School Diploma at The Pennsylvania State University

Sep 2014 - May 2019

I've learned how to study for and take tests, how to do research, and how to write papers.

### **CERTIFICATES**

#### **Salesforce Certified Sales Cloud Consultant**

Dec 2020

## **HubSpot Sales Software Certification**

Jun 2019

#### **MEMBERSHIPS**

## **American Marketing Association**

**National Association of Sales Professionals**