

# Nkechinyere Jackowski

Salon Manager

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📍 1234 Elm Street, New York, NY  
10001

## Education

### High School Diploma at Punahou School, HI

Aug 2012 - May 2017

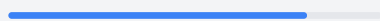
I've learned how to study for and take tests, as well as how to do research and write papers.

## Links

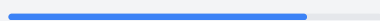
[linkedin.com/in/nkechinyerejackowski](https://www.linkedin.com/in/nkechinyerejackowski)

## Skills

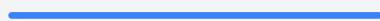
Communication



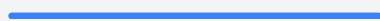
Customer service



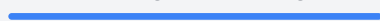
Organization



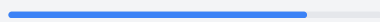
Scheduling



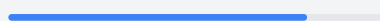
Bookkeeping/accounting



Marketing

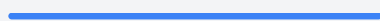


Social media

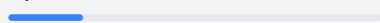


## Languages

English



Spanish



## Hobbies

Organizing

Crafting

Fitness

## Profile

Over five years of experience managing salons and Spa. Track record of maintaining high standards while maximizing profits. Proven ability to retain clients through excellent customer service skills. Demonstrated leadership qualities in motivating staff and building morale within the team.

## Employment History

### Salon Manager at Salon Manager, HI

May 2022 - Present

- Hired and trained a team of 20 stylists, resulting in an increase in salon revenue by 25%.
- Led the team to win “Best Salon” for 3 years in a row.
- Increased client retention rate by 10% through developing new loyalty program.
- Decreased product waste by 15% through better inventory management.

### Assistant Salon Manager at , HI

Sep 2017 - Apr 2022

- Hired and trained new stylists, which increased productivity by 20%.
- Increased clientele by 35% through aggressive marketing campaign.
- Led team of 8 stylists to generate \$250,000 in annual revenue.
- Implemented new organizational system that saved the salon \$2,500 per year.
- Wrote successful grant application that secured \$10,000 in funding for new equipment.

## Certificates

### Certified Salon Manager (CSM)

Apr 2021

### Certified Hair Stylist (CHS)

Nov 2019

## Memberships

National Association for Shop Owners and Managers (NASOM)

Professional Beauty Association (PBA)