

# Ayisha Eisenhut

Salon Manager

## Profile

As a Salon Manager for over 5 years, I have gained extensive experience in managing stylists, booking appointments, and handling customer service inquiries. I excel at creating an inviting and relaxing environment for clients while maintaining the highest standards of professionalism. My ability to multitask efficiently has allowed me to manage multiple tasks simultaneously without compromising quality or service levels. Above all, my commitment to providing exceptional client experiences has resulted in increased business growth and profitability.

## Employment History

### Salon Manager at Great Clips, OK

Apr 2022 - Present

- Hired and trained a team of stylists that increased salon revenue by 25%.
- Increased clientele by 50% through effective marketing campaigns.
- Implemented new customer service standards that resulted in a 30% increase in customer satisfaction ratings.
- Developed and executed quarterly promotions that generated an average 20% increase in sales per quarter.
- Negotiated vendor contracts that saved the salon an average of 10% on supplies.

### Assistant Salon Manager at SmartStyle, OK

Jul 2017 - Mar 2022

- Trained and oversaw a team of 8 stylists.
- Opened 2 new salons in high-traffic areas.
- Increased sales by 15% through targeted marketing campaigns.
- Implemented new customer retention initiatives that boosted repeat business by 20%.
- Cut expenses by 10% through creative cost-saving measures.

## Education

### High School Diploma at Putnam City High School, Oklahoma City, OK

Aug 2013 - May 2017

I've learned how to study for and write tests, how to do research, and how to think critically.

## Certificates

### Certified Salon Manager (CSM)

Feb 2021

### Certified Hair Stylist (CHS)

Oct 2019

## Memberships

National Association for Shop Owners and Managers (NASOM)

Professional Beauty Association (PBA)

## Details

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## Links

[linkedin.com/in/ayishaeisenhut](https://www.linkedin.com/in/ayishaeisenhut)

## Skills

Communication

Customer service

Organization

Scheduling

Bookkeeping/accounting

Marketing

Social media

## Languages

English

French

## Hobbies

Organizing

Listening to music

Gardening