

Jeslie Mourey

Senior Care Manager

Details

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(478) 109-7180

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Profile

I have over 5 years of experience as a Senior Care Manager. I am passionate about providing quality care to seniors and ensuring that their needs are met. I have a strong understanding of the aging process and how to best meet the needs of seniors. I am skilled in communication, problem solving, and managing staff. I am also familiar with state regulations regarding senior care facilities.

Employment History

Senior Care Manager at Harborview Medical Center, WA

May 2022 - Present

- Negotiated and established relationships with 10+ new care facilities, resulting in a 20% increase in clientele.
- Authored an industry-leading white paper on effective senior care management practices that was downloaded 5,000 times in the first month.
- Led a team of 15 case managers who successfully placed 100 seniors into appropriate long-term care facilities.
- Trained 50 new employees on best practices for managing Senior Care clients.
- Implemented a new software system that streamlined communication between caregivers and families, reducing complaints by 30%.

Care Manager at Swedish First Hill, WA

Sep 2017 - Mar 2022

- Successfully implemented new care management program that resulted in a decrease of hospitalizations by 15%.
 - Coordinated care for 100+ patients with chronic conditions.
 - Successfully navigated the insurance approval process for necessary medications and treatments 75% of the time.
 - Created individualized care plans for each patient that included home health services, diet recommendations, and follow-up appointments.
 - On average, decreased length of stay in the hospital by 2 days per patient.
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Education

Bachelor of Science in Nursing at University of Washington, WA

Sep 2012 - May 2017

I have learned how to take care of patients, how to administer medication, and how to work with a team.

Links

[linkedin.com/in/jesliemourey](https://www.linkedin.com/in/jesliemourey)