

Massiel Hannett

Shift supervisor

Profile

Employment History

Education

Links

Details

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I am a shift supervisor with over three years of experience in the industry. I have worked in various industries and have gained valuable experience in managing teams and ensuring that work is completed efficiently. I am able to motivate team members and ensure that they are working towards common goals. I am also adept at problem-solving and have excellent interpersonal skills.

Shift Supervisor at Cumberland Farms, PA

Apr 2022 - Present

- Led a team of 15 employees in a fast-paced environment.
- Trained new hires on company policies and procedures.
- Developed shift schedules that ensured adequate coverage while minimizing overtime costs.
- Monitored employee performance and provided feedback to improve productivity.
- Investigated customer complaints and took appropriate corrective action.

Shift Leader at 7-Eleven, PA

Aug 2019 - Feb 2022

- Led a team of 5 in completing an inventory count that revealed no discrepancies.
 - Trained 2 new employees on company policies and procedures.
 - Completed shift reports for the past 3 months with 100% accuracy.
 - Successfully resolved customer complaints on 4 occasions.
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High School Diploma at Central High School, Philadelphia, PA

Sep 2015 - May 2019

I've learned how to study for and take tests, how to do research, and how to write papers.

[linkedin.com/in/massielhannett](https://www.linkedin.com/in/massielhannett)