

Lucinda Slow

Spa Attendant

✉ lucinda.slow@gmail.com

☎ (430) 571-3214

📍 1601 S University Ave, Little Rock, AR
72204

EDUCATION

High School Diploma at North Little Rock High School, North Little Rock, AR

Sep 2017 - May 2021

Some skills I've learned are time management, organization, and study skills.

LINKS

[linkedin.com/in/lucindaslow](https://www.linkedin.com/in/lucindaslow)

SKILLS

Cleaning

Organizing

Scheduling

Answering phones

Bookkeeping

Cash handling

Customer service

LANGUAGES

English

Japanese

HOBBIES

Organic gardening

Yoga

Meditation

PROFILE

I bring over 1 year of experience as a Spa Attendant to the table. In my previous role, I was responsible for providing excellent customer service to spa guests, as well as keeping the facilities clean and organized. I am confident in my ability to provide an exceptional level of service that will leave customers feeling relaxed and rejuvenated.

EMPLOYMENT HISTORY

● Spa Attendant at Spavia Day Spa, AR

Jun 2022 - Present

- Greeted and checked in guests according to spa protocol.
- Assisted with set up of treatments including preparing the treatment room, setting out products, and providing guest robes and slippers.
- Maintained cleanliness standards for both public spaces such as locker rooms and restrooms as well as back of house areas such as laundry facilities.
- Actively sold retail items and memberships while maintaining knowledge of all product lines offered.
- Demonstrated excellent customer service skills by accommodating special requests whenever possible.

● Spa Attendant II at The Woodhouse Day Spa, AR

Aug 2021 - May 2022

- Assisted in providing over 500 treatments including massages, facials, and body wraps.
- Acted as a liaison between guests and other spa staff to ensure that all needs were met.
- Demonstrated expert knowledge of all products and services offered by the spa.
- Consistently provided exceptional customer service resulting in high guest satisfaction ratings.
- Upsold additional treatments or packages to guests on 50% of occasions.

CERTIFICATES

Certified Spa Attendant

Dec 2020

Certified Massage Therapist

Oct 2019

MEMBERSHIPS

American Massage Therapy Association

National Certification Board for Therapeutic Massage & Bodywork