

# Arlis Manan

Spa Consultant

## Profile

As a Spa Consultant, I have over 1 year of experience helping clients select the right products and services for their needs. I have a keen eye for detail and an ability to think creatively to solve problems. My strong communication skills allow me to build relationships with clients and provide them with exceptional customer service. In addition, my organizational skills help me keep track of multiple projects at once and ensure that all deadlines are met.

## Employment History

### Spa Consultant at Blue Lotus Integrative Spa, CT

Apr 2022 - Present

- Successfully consulted on the opening of 12 spas across North America.
- Successfully implemented new spa treatments and services that resulted in a 15% increase in revenue for each client.
- Achieved 97% customer satisfaction rating from surveys for all consulting clients.
- Decreased overhead costs by an average of 20% for all clients through process improvements and supplier negotiations.
- Authored industry-leading guidebook on starting and operating a successful spa.

### Spa Associate at The Wellness Center of Connecticut, CT

Aug 2021 - Mar 2022

- Greeted and provided assistance to 50+ guests daily.
- Effectively communicated with co-workers, management, and clients.
- Maintained cleanliness of the spa by sweeping floors, cleaning treatment rooms between services, stocking supplies, etc.
- Demonstrated expert knowledge of all products and services offered at the spa.
- Upsold additional treatments/services to 20% of guests.

## Certificates

### Certified Spa Consultant (CSC)

Dec 2020

### Certified Wellness Coach

Mar 2019

## Memberships

American Massage Therapy Association

National Certification Board for Therapeutic Massage & Bodywork

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## Education

### High School Diploma at Hartford Public High School, Hartford, CT

Sep 2017 - May 2021

I've learned how to read, write, and do math.

## Links

[linkedin.com/in/arlismanan](https://www.linkedin.com/in/arlismanan)

## Skills

Spa treatments

Massage therapy

Facials

Body wraps and scrubs

Aromatherapy

Hydrotherapy

## Languages

English

Italian

## Hobbies

Organizing

Listening to music

Watching TV