



Evona Danda

Spa Coordinator

I am a Spa Coordinator with over three years of experience in the industry. I have worked closely with clients to ensure that they receive the best possible service and experience at our spa. I have also been responsible for scheduling appointments, managing staff, and overseeing operations. In addition, I have developed strong relationships with vendors and suppliers to obtain the best possible products and services for our guests.

evona.danda@gmail.com 

(813) 847-1678 

3732 Joshua Road, Louisville, 
Kentucky 40207

Education

High School Diploma at Kentucky High School

Sep 2015 - May 2019

I've learned how to study for and take tests, how to do research, and how to write papers.

Links


[linkedin.com/in/evonadanda](https://www.linkedin.com/in/evonadanda)

Skills

Spa treatments



Massage therapy




Facials




Body wraps/scrubs



Aromatherapy



Hydrotherapy



Languages

English



Russian



Employment History

Spa Coordinator at Lexington Healing Arts Academy, KY

May 2022 - Present

- Negotiated and secured discounts with local vendors for spa services.
- Wrote proposals that resulted in the acquisition of 3 new corporate clients, totaling \$12,000 in monthly revenue.
- Successfully launched and managed a social media marketing campaign that increased website traffic by 25%.
- Demonstrated exceptional customer service skills by resolving complaints from 8 disgruntled customers.
- Hired, trained, and supervised a team of 4 estheticians.
- Planned and executed 5 successful promotional events.

Spa Associate at Aveda Institute Lexington, KY

Jul 2019 - Mar 2022

- Maintained a 97% satisfaction rating from customers during 3-month period.
- Acted as keyholder and successfully opened/closed the spa on time for morning/evening shifts 6 days per week.
- Demonstrated expert knowledge of all services and products offered, resulting in 10% increase in sales of add-on services.
- Trained 2 new hires on proper protocols and procedures.
- Performed monthly inventory of supplies and equipment, ordering necessary items to maintain optimal stock levels.

Certificates

Certified Spa Coordinator (CSC)

Jun 2021

Certified Wellness Consultant

Oct 2019

Memberships

American Massage Therapy Association

International Spa Association