


# Angelin Tamplin

Systems administrator

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## Education

**Associate of Science in  
Computer Science at  
Laramie County Community  
College, WY**

Sep 2011 - May 2015

I have learned programming, software development, and IT skills while studying Associate of Science in Computer Science.

## Links

[linkedin.com/in/angelintamplin](https://www.linkedin.com/in/angelintamplin)

## Skills

Windows



Linux



Unix



Cisco



VMWare



Amazon Web Services (AWS)



Azure



## Languages

English



Bengali



## Employment History

### Senior Systems Administrator at Wyoming.com, WY

May 2022 - Present

- Implemented a new monitoring system that decreased server downtime by 30%.
- Led the team in migrating to a new virtualization platform, which increased performance by 20%.
- Reduced cost of ownership by 15% through negotiating better licensing deals with vendors.
- Automated routine tasks using scripting languages, resulting in a 10% increase in efficiency.
- Wrote custom scripts to monitor and report on key systems metrics, helping to identify issues before they became problems.
- Acted as lead administrator for critical applications such as Exchange and Sharepoint, ensuring uptime and availability for users.

### Systems Administrator II at Cheyenne.com, WY

Aug 2019 - Mar 2022

- Led team of 4 in developing and implementing company-wide intranet portal, resulting in increased employee productivity by 15%.
- Defined system requirements for new enterprise resource planning (ERP) system and coordinated implementation efforts, which resulted in a 20% decrease in operational costs.
- Implemented virtualization solution that consolidated 30 physical servers down to 5 virtual machines, saving the company \$12,000 per year in energy costs.
- Streamlined server backup process using scripts and scheduled tasks, reducing backup times from 8 hours to 2 hours.
- Configured Cisco routers and switches for optimal performance and availability across 10 locations nationwide.
- Managed Active Directory environment with over 500 user accounts.

### Systems Administrator I at Laramie.com, WY

Aug 2015 - Jul 2019

- Implemented a new monitoring system that increased uptime by 2%.
- Documented and updated the server inventory, resulting in 15% faster issue resolution.
- Configured backups for all critical systems, reducing data loss by 80%.
- Streamlined the patch management process, saving 4 hours per week.
- Automated user account creation and deletion, saving 1 hour per day.
- Wrote custom scripts to automate various tasks, saving 2 hours per day.