

Alisea Coulier

Systems Analyst

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📍 1201 Peachtree St NE,
Atlanta, GA 30361

Education

Bachelor of Science in Computer Science at Georgia Institute of Technology

Sep 2015 - May 2020

I've learned how to code in various programming languages, how to use different software development tools, and how to effectively solve problems.

Links

[linkedin.com/in/aliseacoulier](https://www.linkedin.com/in/aliseacoulier)

Skills

Systems Analysis

Requirements gathering

Process modeling

Data analysis

Systems design

Implementation planning

Testing and validation

Languages

English

Bengali

Profile

Over 2 years of experience as a systems analyst. Skilled in analyzing and resolving problems, designing solutions, and providing support for computer system issues. Experienced in documenting business processes and requirements, creating test plans/cases, conducting user acceptance testing (UAT), writing SQL queries, and developing reporting solutions using Crystal Reports. Able to work independently with little supervision or as part of a team.

Employment History

Senior Systems Analyst at Coca-Cola, GA

Mar 2022 - Present

- Led the development of a new system that increased efficiency by 15%.
- Implemented a software update that resulted in \$500,000 in cost savings.
- Recommended and implemented changes to the company's network infrastructure that improved performance by 25%.
- Developed training materials and conducted training sessions for employees on how to use new systems.
- Wrote user manuals for new systems that were developed.

Systems Analyst at Delta Air Lines, GA

Jul 2020 - Feb 2022

- Led the development of a new software application that increased productivity by 15%.
- Implemented a data warehouse that allowed for easier access to customer information.
- Developed an e-commerce platform that processed \$5 million in sales in its first year.
- Automated various business processes, resulting in annual savings of \$250,000.
- Created a mobile app for customers that generated 100,000 downloads in its first month.

Certificates

Certified Systems Analysis Professional (CSAP)

Jan 2021

Certified Business Process Management Professional (CBPMP)

Jul 2019

Memberships

Association for Computing Machinery (ACM)

Institute of Electrical and Electronics Engineers (IEEE)