


# Dian Tipp

Technical Project Manager

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123 Elm Street, Bismarck, ND   
58501

## Education

**Bachelor of Science in  
Computer Science at  
University of North Dakota**

Aug 2011 - May 2015

I've learned how to code in various programming languages, how to use different software development tools, how to develop algorithms, and how to think critically about problem solving.

## Links

[linkedin.com/in/diantipp](https://www.linkedin.com/in/diantipp)

## Skills

Technical project management



Technical writing



Technical analysis



Technical support



Technical documentation



Technical training



Creating technical specifications



## Languages

English



Dutch



## Employment History

**Technical Project Manager at Microsoft Corporation, ND**

Mar 2022 - Present

- Successfully managed a team of 15 engineers to develop an e-commerce platform that achieved \$1M in monthly sales within 6 months of launch.
- Successfully led the development and implementation of a new CRM system that increased customer satisfaction by 25%.
- Created and executed project plans for various website redesigns, resulting in 50% faster page load times and 20% higher conversion rates.
- Managed the development of a mobile app that was downloaded 100,000 times within the first month after launch.
- Coordinated efforts between cross-functional teams (e.g. design, engineering, QA) to ensure smooth product launches.

**Senior Technical Project Manager at Amazon.com, Inc., ND**

Aug 2019 - Jan 2022

- Led a team of 15 software engineers and 4 QA analysts in the development of an e-commerce platform that processed \$12M in sales during its first year.
- Implemented Agile methodology across all projects, resulting in a 25% increase in project delivery velocity.
- Defined and documented technical requirements for 20+ complex features, including integrations with 3rd party systems.
- Managed budget and resources for a portfolio of 8 concurrent projects with total value exceeding \$1.5M.
- Negotiated favorable terms with vendors and contractors, saving the company 10% on annual spend.
- Coordinated cross-functional teams (marketing, customer service, operations) to launch new products/services.

**Lead Technical Project Manager at Apple Inc., ND**

Sep 2015 - Jul 2019

- Led a team of 12 developers in the successful implementation of Project XYZ, which resulted in a 20% increase in productivity.
- Managed the development and rollout of ABC Corporation's new e-commerce platform, increasing sales by 25%.
- Defined project scope, objectives and deliverables for multiple large-scale projects simultaneously.
- Chaired weekly status meetings with cross-functional teams to provide updates on progress, risks and issues.
- Wrote comprehensive reports for upper management detailing project milestones and achievements.
- Negotiated contracts with vendors totaling \$1M per year for software licenses and support services.