

Karim Giden

Vice President

📁 Employment History

Vice President of Software Engineering at Humana, KY

Jun 2022 - Present

- Led a team of software engineers that developed and released 10 new features for the company's flagship product, increasing customer satisfaction by 15%.
- Implemented a continuous integration/continuous delivery pipeline that reduced the time to deploy new releases from 2 weeks to 2 days.
- Spearheaded the development of a microservices-based architecture that increased service availability by 95% while reducing costs by 30%.
- Guided the development of an AI-powered chatbot that handled 80% of customer support inquiries, freeing up human agents to handle more complex issues.

Vice President of Engineering at Anthem, KY

Sep 2018 - Apr 2022

- Led engineering team of 50+ employees, responsible for design and development of new products.
- Managed budget of \$10M+, ensuring projects stayed on schedule and within budget.
- Grew department by 20% year-over-year, while maintaining high standards of quality.
- Implemented process improvements that increased efficiency by 30%.
- Led cross-functional teams to develop innovative solutions to complex problems.
- Authored 5 patents in area of expertise.

Vice President of Technology at Cigna, KY

Jul 2015 - Jul 2018

- Led the development of a new software platform that increased sales by 15%.
- Implemented a series of process improvements that reduced manufacturing costs by 10%.
- Developed and launched a successful mobile app that has been downloaded 100,000 times.
- Negotiated and secured \$5 million in funding from venture capitalists.
- Hired and built an award-winning team of engineers, designers, and marketers.
- Grew the company's online presence by 500%.

🎓 Education

Bachelor of Science in Computer Science at University of Kentucky

Sep 2011 - May 2015

I have learned programming, software engineering, and computer science theory.

Details

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Links

[linkedin.com/in/karimgiden](https://www.linkedin.com/in/karimgiden)

Skills

Communication



Leadership



Management



Organizational



Problem-solving



Strategic thinking



Time management

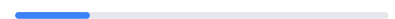


Languages

English



Mandarin



Hobbies

Basketball

Football

Soccer