

# Chantel Miedema

Waitress/Waiter

---

## Profile

---

### Details

[chantel.miedema@gmail.com](mailto:chantel.miedema@gmail.com)

(170) 623-3600

1270 Poplar Ave Suite 100, Memphis, TN 38104

---

I am a professional waiter/waitress with over 1 year of experience in the industry. I have worked in various restaurants and cafes, and have gained a wealth of knowledge about food service. I am passionate about providing excellent customer service, and take pride in my work. I thrive in fast-paced environments, and am able to think on my feet when things get busy. I always go the extra mile for customers, and work hard to ensure they have a positive experience.

---

## Employment History

### Waitress/Waiter at Chili's Grill & Bar, TN

Mar 2022 - Present

- Handled up to 50 customers during a shift.
- Demonstrated excellent customer service by providing accommodating and professional service.
- Upsold additional menu items to increase restaurant sales.
- Accurately took orders and relayed them to the kitchen staff in a timely manner.
- Monitored dining areas for cleanliness and removed soiled dishes as needed.
- Assisted with food preparation when necessary.

### Associate Waitress/Waiter at Olive Garden, TN

Sep 2021 - Feb 2022

- Served an average of 30 customers per shift while maintaining high levels of satisfaction.
  - Consistently received positive feedback from guests regarding friendliness and service quality.
  - Upsold side items and drinks to increase total sales by 20% on average.
  - Demonstrated excellent team-work skills by regularly assisting fellow servers with large groups or difficult orders.
  - Quickly learned new menu items and specials, as well as memorizing regular customer's order preferences.
  - Managed opening and closing duties such as restocking supplies and setting up/breaking down the dining room.
- 

## Education

### High School Diploma at Vanderbilt University, TN

Sep 2016 - May 2021

I've learned how to study for and take exams, how to do research, and how to write papers.

---

## Links

[linkedin.com/in/chantelmiedema](https://www.linkedin.com/in/chantelmiedema)