# Fiera Mynahan

## Wine Steward

I have over 3 years of experience as a Wine Steward. I am passionate about wine and have knowledge of various wine regions, grape varietals, and production methods. I am also responsible for maintaining stock levels, ordering wines, and providing excellent customer service. In addition to my passion for wine, I pride myself on being able to provide an exceptional level of customer service that will exceed your expectations.

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3244 County Road K, Random O Lake, WI 53075

## Education

### High School Diploma at Waukesha South High School

Sep 2015 - May 2019 I have learned time management, organization, and study skills.

## Links

linkedin.com/in/fieramynahan

## Skills

Wine knowledge

Food pairing knowledge

Serving etiquette

Storage and cellar management

Cleaning and maintaining wine glasses and equipment

Ordering supplies

Inventory management

#### Languages

English

Hindi

## **Employment History**

## Lead Wine Steward at Wooden Wheel Vineyards, WI

Jun 2022 - Present

- Led a team of 10 wine stewards and ensured efficient operations during service.
- Trained new wine stewards on proper handling and serving techniques.
- Monitored stock levels and placed orders for wines and supplies as needed.
- Created weekly schedules for the wine steward team.
- Conducted monthly inventories of all wines and supplies.

#### Wine Steward at Wollersheim Winery, WI

Aug 2019 - Apr 2022

- Cut wine inventory by 25% through effective reordering and storage practices.
- Arranged and conducted weekly blind wine tastings for staff, increasing product knowledge by 50%.
- Negotiated a 20% discount with top suppliers, resulting in \$2,000 in annual savings.
- Wrote monthly newsletter column on wine regions of the world, reaching 1,500 subscribers.
- Trained new hires on proper pouring techniques and basic information about various types of wines.

## Certificates

Certified Specialist of Wine (CSW) Mar 2021

Certified Wine Educator (CWE)

May 2019

## Memberships

**American Sommelier Association** 

**Court of Master Sommeliers**